Workforce Plan – Delivery Action Plan

Appendix 3

	Action	Context	Update	RAG Status	Completion Date
Lead	ership and Management Development				
1.0	Develop a People Strategy	<ul> <li>Setting the culture, standards and expectations of the workforce.</li> <li>Values</li> <li>CEO Principles</li> </ul>			31.12.2022
1.1	Review Leadership Strategy	<ul> <li>Review and update the Strategy</li> <li>Review Leadership and Management Development</li> </ul>			31.03.2023
1.2	Improve our succession planning activity	<ul> <li>Formal Plans within the Service Action Plans</li> <li>Increase our own recruitment "pool"</li> <li>Grow our own employees</li> <li>Opportunities to develop and progress</li> </ul>			
1.3	Implement the outcomes from the middle managers training needs analysis for New Ways of Working	<ul> <li>Upskilling managers for NWOW</li> <li>Manager / Employee Guides</li> <li>Creation of new learning / training (i.e. agile working)</li> </ul>			
1.4	Review of networking and communications	<ul> <li>Leadership Conferences</li> <li>Cascading of information</li> <li>1-2-1's, Team Briefings etc</li> </ul>			
1.5	Introduce a tailored induction for all new managers	<ul> <li>Supporting and upskilling new managers on policies / procedures / tools and systems.</li> <li>Creating a "Denbighshire Way" / "One Council" approach</li> </ul>			

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Recr	uitment and Retention of Talent			
2.0	Review Recruitment Policy and Processes	<ul> <li>Review our Adverts and Application Process</li> <li>Review our On-boarding process</li> </ul>		
		<ul> <li>Review our benefits and promotion</li> <li>Review our methods of advertising – including social media</li> </ul>		
		Review our website		
2.1	Individual recruitment and retention issues which have been identified within-service workforce plans.	<ul> <li>HOS and HRBP's to address and look at solutions for service issues</li> <li>HRBP's &amp; Recruitment Specialist to explore various solutions, tailored for individual needs.</li> </ul>		
2.2	Review vacancies and promote Career Pathways	<ul> <li>Review all vacant posts as they arise</li> <li>Upskill managers on career pathways</li> <li>Support the creation of pathways within services</li> </ul>		
2.3	Explore different approaches to recruitment	<ul><li>Apprenticeships</li><li>Graduate Placements</li><li>Traineeships</li></ul>		
2.4	Employee benefits	<ul> <li>Review current benefits (in line with Mental Health Strategy also)</li> <li>Seek additional benefits</li> <li>Promotion of ALL employee benefits to new and existing staff</li> </ul>		
2.5	Implement Welsh Language Strategy actions	<ul> <li>HOS to review levels of Welsh standard against job roles</li> <li>Promote Welsh course for different levels</li> </ul>		
2.6	Support CSS in a programme of work to support their workforce recruitment and development	<ul> <li>Deliver the actions agreed in the project plan</li> <li>Continuously amend and add to the project plan</li> </ul>		

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Enak	ole a High Performing, Engaged and Empower	ed Workforce	-	
3.0	One Council Approach	Promotion of the Council's Values		
		Promotion of the CEO's 5 principles		
		Promote high standards of		
		professionalism		
		Promote Strong leadership and		
		accountable management		
		Promote Excellent Customer Service		
3.1	Support career development	Encourage Training discussions at 1-2-1's		
		Offer in-house training courses		
		Support formal external training where		
		applicable		
3.2	Learning and development opportunities in	Access external funding streams		
	one central location	Work with services and partners		
		Source tailored needs		
2.2	5 7 1 1 1 1 1 1 1 1	Equal opportunity for all employees		
3.3	Encourage Training Needs Analysis with	Support training and development		
	services	Identify skills gaps and identify interventions		
3.4	Promote the Staff Council Forum as an	Staff Council to meet quarterly		
	ongoing method to capture feedback	Encourage Service participation / reps		
	around key topics	Encourage 2 ways feedback and		
		communication		
Deve	elop a Flexible and Agile Workforce			
4.0	Review current Flexible Working Policy	Review current policy		
		Create new version		
		Create Guidance to accompany policy		
		Include ICT guides / processes where		
		applicable		
		Publicise policy on Recruitment website		
4.1	Ensure employees have the tools and	Work with individual Services to identify		
	technology that they need	potential gaps		
		Carryout relevant H&S Risk Assessments		
		with employees		

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		Supporting the workforce to enable workforce to adapt to the new ways of working			
Supp	orting Health and Wellbeing				
5.0	Support Employees health and wellbeing	<ul> <li>Promote mental health and wellbeing tools and support available for employees</li> <li>Promote mental health and well-being website</li> </ul>			
5.1	Identify a number of Wellbeing Champions in DCC.	<ul> <li>Approach Staff Council to carry out the Champion roles</li> <li>Ask for volunteers within each Service</li> <li>Ensure Champions complete additional training session</li> <li>Create a networking environment for Champions to meet and feedback experiences</li> </ul>			
5.2	Distribute a Wellbeing Survey for all employees	<ul> <li>Create an online survey to assess current position</li> <li>Create another survey in 12months to assess whether interventions/Time to Change Pledge</li> </ul>			31.03.2022 31.03.2023
5.3	Attendance Management Training	<ul> <li>HR Business Partner / Specialist to train new and existing managers on Attendance Management</li> <li>The full range of support is highlighted to managers</li> <li>Data reports and absence dashboard demonstrations will be given</li> </ul>			
Indiv	vidual Service Action Plans				
BIM					

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Com	munities and Customers			
Educ	ation and Children's Services			
Plani	ning, Public Protection and Countryside Servi	ces		
	,			
Lega	, Democratic and HR			
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CSS					
Highways and Environmental Services					
Trigriways and Environmental Services					
Finance and Property					